

## Overview of Repair Costs

This is a listing of the repair flat rates for the individual products of Primion Technology GmbH.

Item	Small flat rate	Large flat rate
<b>Time &amp; Attendance terminals</b>	<b>220,00 €</b>	<b>550,00 €</b>
DT 100		
DT 800 NG		
DT 900 / ML 900		
DT 1000		
DT 1100		
ADT 1100		
ADT 1200		
Not listed items		X
<b>Units for access control</b>	<b>260,00 €</b>	<b>650,00 €</b>
IDT 2x		
IDT 6/8		
IDT 12		
IDT 16		
IDT 32		
<b>Readers</b>	<b>180,00 €</b>	<b>280,00 €</b>
Active	X	
Discontinued		X
<b>Locks/cylinders</b>	<b>160,00 €</b>	<b>260,00 €</b>
Cylinders		
Door locks		
Door handles		
<b>Others</b>	<b>140,00 €</b>	<b>350,00 €</b>
Power supplies		
MProg		
<b>Merchandise</b>	<b>According to time and effort</b>	

### Small flat rate

- Visual defects on the housing
- Clear error pattern
- Incorrect configuration by customer
- Maximum repair time 35 minutes
- Maximum 1 board to be replaced

### Large flat rate

- No clear error pattern
- Repair time longer than 35 minutes
- More than 1 board to be replaced